

CL Tel Strengthens Community Efforts To Keep Kids Safe Online by Deploying Bark on the Calix Platform

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CL Tel deploys Bark on the Calix broadband platform in their northern lowa communities to ensure safer internet experiences for local youth, engaging with a nonprofit, law enforcement, industry associations, and community leaders to educate broadband peers and parents on how they can help

SAN JOSE, Calif.--(BUSINESS WIRE)-- Calix_Inc. (NYSE: CALX) today announced that telecommunications service provider CL_Tel leveraged the Calix broadband platform to deploy Bark and support the fight against cyberbullying and other online dangers in their lowa communities. CL Tel has delivered critical technology innovation to their northern lowa communities for 125 years. Today, that commitment extends to providing safe and secure internet experiences, especially for local youth.

Bark is a managed service integrated for the Calix platform. The tool actively monitors social media, texts, emails, and over 30 apps, providing real-time alerts to parents and guardians about online dangers to enable immediate intervention.

"We have a responsibility as internet providers to ensure our communities have access to the tools they need to keep everyone, but especially children, safe from online dangers," said Chris Lovell, chief operating officer at CL Tel. "Bark is recognized as an essential tool to help parents and caregivers protect their children online. Its integration on the Calix platform made it possible for us to offer this critical tool to our communities."

CL Tel efficiently <u>launched Bark</u> in just 10 weeks by leveraging the <u>Calix Smart Start for Managed Services</u> program from the award-winning <u>Calix Customer Success Services</u> team. Together, they developed a strategic launch playbook that rallied both their organization and the community. Launch activities included community safety initiatives, in-person events, and working with local law enforcement and community leaders to elevate public awareness of available tools.

CL Tel has also partnered with the nonprofit Guardian Group to create Operation IFAST (ISPs Fighting Against Sex Trafficking)—an initiative that unifies industry peers in this fight. According to the National Human Trafficking Hotline, there have been more than 600 cases of human trafficking in lowa since 2007. The internet is the most common place where human trafficking victims are recruited and exploited. CL Tel and Guardian Group are working with state and national telecommunications associations to scale Operation IFAST.

"Bark launch support from the Smart Start for Managed Services team allowed us to focus on community education and engagement," said Lovell. "Cloud insights helped us identify northern lowans who need Bark most. As a broadband provider, we strongly believe in giving back to the communities we serve, and Calix innovation is a vital part of the value we deliver."

Insights from Calix Engagement Cloud enabled CL Tel to recognize families who would benefit most from Bark and help determine the most effective way to share information with them. This targeted approach led to the use of community billboards and social media advertising as primary methods to educate parents about available tools.

"CL Tel is deeply invested in their communities and continues to make good on a 125-year-old promise to enhance life in northern lowa," said Michael Weening, president and chief executive officer at Calix. "Kids today need greater protection from the dangers that the internet exposes them to. We are proud to see how the CL Tel team has used the launch of Bark to engage with their community. The Calix platform makes the deployment of managed services like Bark simple and easy for the CL Tel team, so they can continue to focus on initiatives that make a deep and lasting impact on their subscribers and community."

Schedule a consultation to learn more about Bark on the Calix broadband platform.

About Calix

Calix_Inc. (NYSE: CALX)—Broadband service providers of all sizes leverage the Calix platform and teams to simplify their business and excite their subscribers to grow the value of their business and for their communities for generations. The democratizing power of the platform and portfolio of managed services enables them to operate efficiently, acquire subscribers, and deliver exceptional experiences. Calix is dedicated to driving continuous improvement in partnership with our growing ecosystem to support the transformation of our customers and their communities.

This press release contains forward-looking statements that are based upon management's current expectations and are inherently uncertain. Forward-looking statements are based upon information available to us as of the date of this release, and we assume no obligation to revise or update any such forward-looking statement to reflect any event or circumstance after the date of this release, except as required by law. Actual results and the timing of events could differ materially from current expectations based on risks and uncertainties affecting Calix's business. The reader is cautioned not to rely on the forward-looking statements contained in this press release. Additional information on potential factors that could affect Calix's results and other risks and uncertainties are detailed in its quarterly reports on Form 10-Q and Annual Report on Form 10-K filed with the SEC and available at www.sec.gov.

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